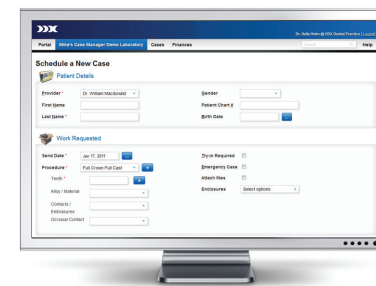




## DDX: DIGITAL DENTAL EXCHANGE

Faster, easier case submission to your lab—for free

Incomplete, illegible, or poorly managed lab cases can lead directly to expensive mistakes, wasted effort, and costly patient rebookings. DDX from Henry Schein is ready to help you eliminate these problems forever—with a complete, web-enabled case management solution that makes it easy to create an effective and secure electronic connection with any DDX-Enabled lab. With DDX, you can submit complete new cases in seconds, streamline and automate your lab work processes, get real-time information about the status of pending cases, manage payments, and much more.



### DDX-Enabled practices say...

- **Efficient**—67% of DDX-Enabled practices say DDX makes their practice more efficient
- **More time**—58% of practices increased the volume of cases they submit to their DDX-Enabled lab
- **Profitability**—35% of practices credit DDX for reducing patient rebookings

**Total digital case management in one intelligent package.**

### Package and Submit New Lab Cases in Seconds

DDX starts with the ability to prescribe accurate and complete new lab cases quickly, package them together with all of the additional files and resources needed to complete them, and submit them instantly over a secure electronic connection. With these convenient electronic prescription and case submission tools, you can:

- **Eliminate the errors and omissions** that often accompany handwritten lab prescriptions.
- **Save time and effort** with an efficient “Quick Case” electronic form that allows you to submit basic casework quickly—or use more advanced tools and forms for more specialized cases.
- **Streamline the submission process** by uploading digital case files from DDX directly to the lab. This automated process ties any digital file directly to your case, and is much more efficient and less error prone than mailing a physical disk, sending files in a separate email or manually uploading files to an FTP site.

[www.DDXDental.com](http://www.DDXDental.com) | 1-877-244-9345

## DDX Features

- Web-enabled case management
- Integration with Dentrix, EasyDental and other practice management solutions
- Fast and accurate electronic case submission
- Digital file transfer and management
- Daily shipment status updates
- Automated pickup requests, shipment tracking and progress updates
- Electronic statements and invoicing
- Secure user accounts and access control
- Integration with leading digital restoration technologies, including 3Shape, D4D, and Dental Wings

Case	Invoice	Patient	Back from Lab	Status
2271	00001802	Chris Jordan	Dec 3, 2010	Closed - Invoiced
2267	00001805	Fred Smith	Nov 15, 2010	Closed - Invoiced
2269		Jeffrey Jones	Dec 3, 2010	Online Case in Progress
2272		Jeremy Novak	Dec 3, 2010	Online Case in Progress
2268	00001804	John Macdonald	Nov 18, 2010	Closed - Invoiced
2276	00001799	Lynda Kobold	Dec 3, 2010	Closed - Invoiced
2270	00001803	Mike Caplan	Nov 30, 2010	Closed - Invoiced
2274	00001800	Mike Heath	Dec 3, 2010	Closed - Invoiced
2275		Patti Costa	Dec 3, 2010	Online Case in Progress
2273	00001801	Terri Heath	Dec 3, 2010	Closed - Invoiced

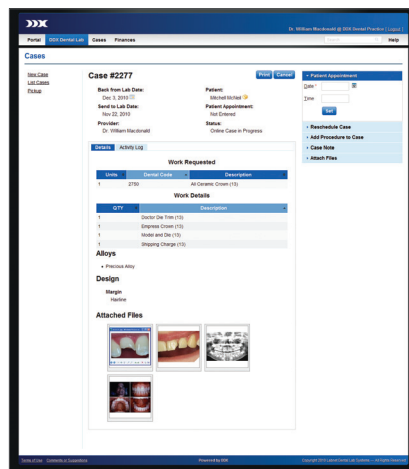
The simple DDX interface makes it easy to submit, manage, and track lab cases.

- **Improve scheduling accuracy** by receiving accurate case return dates that are based on your lab's DDX scheduling setup and current capacity, rather than a standard fixed turnaround schedule. This translates directly into more reliable lab delivery dates and fewer patient re-bookings, making your practice more efficient and profitable.

## Track and Manage Your Lab Cases Online

After you submit cases to your lab, DDX allows you to track and manage those cases efficiently—and get accurate, up-to-date status information with a few clicks of your mouse. These powerful case management tools make it easy to:

- **Improve workflow** with instant access to accurate, real-time information about the status of every pending lab case—without the usual time consuming phone calls.
- **Reduce the number of late case arrivals** by viewing the status of cases that are scheduled for shipping or delivery. With DDX, you can instantly identify late cases, make necessary scheduling adjustments, and work directly with your lab to resolve problems.
- **Streamline pickup requests and track shipments** by entering pickup requests directly into the DDX system. From the moment you create a DDX Rx, your pickup requests can be transferred automatically to drivers or added to courier reports at your lab. DDX also makes it easy to track cases shipped through UPS or Federal Express.
- **Stay on top of lab casework** with automated electronic alerts. These convenient e-mail or RSS notifications keep you updated as cases are created, updated, shipped, and invoiced.



DDX allows you to package digital files, submit them to the lab, and make them a permanent part of the case file for easy access and management.

## Manage Lab Invoices and Payments Online

DDX makes it easy to create and manage lab casework. It also simplifies and automates the process of paying for that work—with convenient eBilling and invoice management capabilities. DDX is ready to help you:

- **Get instant, detailed invoicing information for every lab case** with complete electronic statements that make it easy to see the big financial picture and drill down into specific line items.
- **Streamline the payment process** by automatically delivering electronic statements and invoices directly to your bookkeeper, office manager, or accounts payable specialist—whether they work at your office or from other location.
- **Make lab work payments a natural part of your practice workflow** with flexible payment options. Select the option that makes the most sense for your practice.
- **Pay invoices with the click of a mouse** using integrated payment processing capabilities that support both credit card and eCheck payment options.

## Make Lab Case Management Part of Your Practice Management Solution

DDX is designed to make lab case management a natural, integrated component of your larger practice management solution. Today, DDX integrates seamlessly with most popular practice management software, including Dentrix, Easy Dental, Dentrix Enterprise and DentalVision Enterprise.



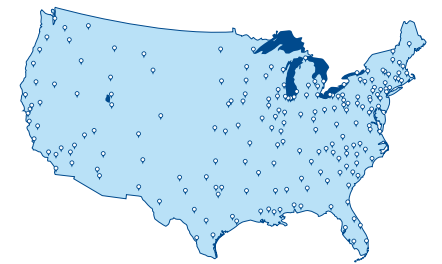
DDX is easily accessible from the main Dentrix toolbar. Click the DDX icon, and instantly open a new prescription form.

DDX also works with a variety of digital restoration technologies like 3Shape, D4D, and Dental Wings. And it offers you the additional flexibility of accessing the complete range of DDX features and capabilities through a convenient browser-based interface.

This flexibility and integration with other leading dental industry technologies makes DDX the standard for digital case management, and provides you with more choices—and allows you to make electronic lab case management a seamless piece of the practice management technology you depend on every day.

## Take the Next Step

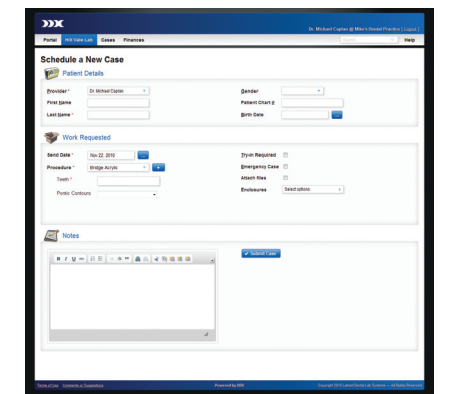
It takes just seconds to create your free DDX account online. Call **877.244.9345** or visit **www.DDXDental.com** to learn more. Start taking the time, effort, and mistakes out of lab case management, and make your practice more efficient, competitive, and profitable.



## Did You Know?

More than 1,750 labs across the United States run DDX-enabled lab management software.

If your lab isn't DDX-enabled yet, suggest them to us at [www.DDXDental.com](http://www.DDXDental.com) and we'll follow up for you.



With a convenient browser-based interface, you can submit cases any time, from any computer with an Internet connection.